



1-800-569-2936  
SERVING THE GULF COAST AREA

# IMPORTANT NOTICE

## About your Termite Coverage

After a pre-construction treatment is performed, an exterior perimeter termite treatment is performed upon completion of the exterior final grade around your home. There is **NO CHARGE** for this service.

By accepting this document and signing the closing document(s) relating to the sale of the property, the buyer has been notified that it is his/her responsibility to call Arrow and arrange the perimeter treatment and provide a contact number. The law does not allow Arrow to trespass onto your property and apply pesticides without your consent.

Below are recommendations you will find helpful in assuring that no termite problems develop around your home.

1. Arrow Pest Control depends on the US Mail to deliver termite renewal notices and also offers an option of E-notices for termite renewals. It is important that your termite coverage is current. If a termite problem develops after your termite warranty lapses, your home is not covered. The termite coverage on your home is renewable. Please call our office if you do not receive a termite renewal notice at least 2 to 3 weeks before your termite renewal expiration date.
2. Immediately call Arrow Pest Control if you have any after treatment landscaping performed around the exterior perimeter of your home. If you add mulch, flowers, plants, etc within 6 inches of the exterior concrete foundation, it is your responsibility to call Arrow and schedule an additional treatment because the exterior chemical barrier has been broken or covered. Failure to make Arrow aware of any alterations made to the exterior perimeter of your home will result in your termite warranty being voided.
3. If you plan any additions that abut the exterior foundation such as patios, porches, decks, garages, etc; they must be treated before they are constructed.
4. Keep exterior dirt and landscaping 2 to 3 inches below the lowest brick on your home. Do not place landscaping within inches of the exterior of your perimeter.
5. Remedy any roof leaks, moisture or drainage problems around your home. Moist cellulose and moist environments are breeding grounds for termites.

We look forward to serving you in the future.  
If you have any questions, please feel free to call our office.

Only \$1 initial treatment pest control  
with a quarterly pest control contract



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Termites are a very serious structural pest. They do millions of dollars in damage each year. To gain access to a structure, termites usually build mud-like tunnels up the exterior foundation or enter through a bath trap, which is the area behind a bath tub where the drain goes through the concrete foundation. Termites normally travel from infested structures back to the ground for moisture. To prevent termite infestations, Arrow applies a termite-proof barrier under and around your structure. This barrier will repel any termites in the ground around your home. If termites do happen to break through the chemical barrier and gain access to your home, they can remain active if an above ground moisture source exists. In short, if your home has a moisture problem, we cannot control termites where an above ground moisture problem exists.

## 1. Keep all dirt 2 to 3 inches below the first brick

It is important that we are able to see 2 to 3 inches of the concrete foundation around the exterior of the entire home to visually inspect the slab properly for termites. For best results do not place dirt or landscaping within 6 inches of the exterior foundation so the chemical barrier is not broken or disturbed keeping termites from finding a pathway to your home or office.

## 2. Keep all ivy and plants from growing next to or onto the exterior foundation

Ivy prohibits us from rendering an effective inspection. Ivy also commonly causes a moisture problem and creates a direct path for termites to infest a structure.

## 3. Avoid stacking firewood or other wood type materials within 25 feet of a home unless it is stacked on a metal base

It is important not to create a bridge for termites with wood touching the ground near the exterior of your house.

## 4. Avoid using mulch for landscaping near the exterior of the home

Mulch can create an entry way for termites to infest your home. Pine straw and rocks are good alternatives.

## 5. Inspect the outside of home for moisture problems

An area that commonly rots and acts as harborage for termites is masonite siding. The bottom 3 to 4 boards of masonite usually rot within 3 years of installation. Caulk around all windows, particularly wooden windows and doors. It is not uncommon for wooden windows and doors to show signs of moisture within 4 to 5 years of installation, especially when a house has small eaves that provide little protection from direct rain. Water that drains adjacent to a structure will wick into the wall areas through bricks, mortar joints and weep holes.

## 6. Keep surrounding dirt around your home moisture free

Rain and sprinkler water should drain away from the home. Remove or redirect sprinkler systems that wet within 8-12 inches of a structure. Gutters and downspouts should be maintained to prevent leaks and proper drainage. Water from rain and sprinkler systems will keep the dirt moist. The moisture that has wicked inside the structure from the dirt above grade can allow termites to live without ground contact.

## 7. Maintain the barrier protecting your home

Pressure washing your home with sodium hypochlorite (bleach) can deactivate the termiticide. Digging or re-landscaping within 8 inches of your home can break the chemical barrier allowing termites an avenue to your home. It is important to contact Arrow office for a retreatment to keep your home protected. Every 5 years, a complete ground barrier treatment should be applied to be effective. Termite renewals should be completed when due.

If you want to keep your home free of termites, please act to alleviate any of the termite conditions listed above. Many of the items listed above will be noted on our renewal survey form that is completed when the regular renewal inspection and treatment is rendered. Remember, it is of the utmost importance to keep your home free of moisture; without your cooperation we cannot maintain your home free of termites. If you have any questions, please feel free to review your contract and/or call Arrow Termite and Pest Control office.